

Careers Wales provides an all-age leading careers guidance and support service to people across Wales. Our impartial, bilingual, professionally qualified careers advisers help young people to understand all of their options, plan their careers and prepare to enter their chosen career path whether that is further education, employment or training. We also deliver [Working Wales](#) on behalf of the Welsh Government, to provide free, tailored guidance and coaching to those 16+ who are looking to get into work, training or to further their careers.

Our services provide support:

- **For young people:** an improved understanding of the world of work, the skills needed to succeed, and greater awareness of opportunities available to them, underpinned by access to impartial careers guidance and coaching
- **For adults:** access to professional, impartial careers guidance and coaching to help them overcome barriers and progress into fair and decent work and training
- **For businesses:** through our work with schools, colleges and communities, employers will have closer links to their future workforce. We assist businesses and employees when facing redundancy, supporting reskilling and upskilling
- **For schools, colleges, training providers and universities:** motivated, inspired learners with clear plans for their careers, supporting improved attainment and progression
- **For parents, guardians and carers:** to engage with these influential figures and ensure they are aware of options available and are suitably prepared to offer support
- **For Welsh Government:** careers guidance and coaching supports the successful functioning of the labour market, improving economic outcomes, supporting and facilitating social mobility and enhancing the well-being of young people and adults.

We work closely with educational institutions, employers, partners, and community organisations to help young people and adults increase their knowledge and understanding of opportunities, skills needs, and the local labour market.

Careers Wales' digital services provide national access to information and guidance and instant personalised support through channels such as live webchat, telephone and video calls.





Bilingual



Impartial



Personalised



Inclusive

Services in education



Year 8-9

Broadening horizons and raising aspirations by exploring options for informed decisions



Educated other than at school

Helping to sustain engagement in education, employment and training



Parents and guardians

Engaging with parents, providing information and advice to support children making important decisions



Curriculum support

Supporting schools and colleges to develop their careers and the world of work provision



Year 10-13 and further education

Supporting successful transitions from education to training, further learning or employment



Additional learning needs

Working with partners to agree and support learning and skills plans for positive transitions



Education business links

Facilitating employer links with schools to enrich 'world of work' understanding

Services in the labour market



Youth and adult offenders

Supporting young people and adults during their sentence and their resettlement programmes



Unemployed 18+

Support to identify and overcome barriers to employment. Impartial advice and guidance and referral to further support or suitable programmes. Support to find work



Employed or Training

Supporting career reviews via information advice and guidance and through referrals to support via PLAs and WULF funds



Unemployed 16-18

Supporting young people to make successful transitions to education, work, training or employability support. Referrals to EET including JGW+ programme



Redundancy

Assistance to access ReAct+ funding for updating skills or retraining and employability support

Key: EET: Education, employment, training,
PLAs: Personal Learning Accounts,
WULF: Wales Union Learning Funds



Our 2024-25 ALN offer includes:

Additional Learning Needs and Education Tribunal Act Implementation

Careers Wales Service Offer

All young people in maintained settings are entitled to access careers information, advice and guidance from Careers Wales, delivered via face to face, telephone, video or digital means.

Young people with IDPs

Our mainstream advisers will work with the vast majority of young people with Individual Development Plans (IDPs) in mainstream schools and alternative provision settings.

Careers Wales also has a team of ALN advisers who work predominantly in special schools and resource bases.

All of our advisers work with young people to help them understand their options, make good decisions about their future and know how to implement their plans. This work may begin earlier than year 11 where appropriate.

Young people who leave school and enter the labour market are supported by our Working Wales team who can assist with job search, CVs and applications as well as providing ongoing guidance and signposting to other agencies.



Attending Transition Reviews

As young people in year 14 retain their statements we will aim to provide guidance support and attend the reviews in line with the SEN Code of Practice.

For young people with IDPs priority will be given to those young people leaving school to enter the labour market. We will agree attendance at other reviews from year 9 onwards in discussion with ALNCoS.

Group Sessions

Where appropriate we will offer group sessions to:

- Raise awareness of options/opportunities
- Help young people think about what they want to do.

Learning and Skills Plans

We will write Learning and Skills Plans for pupils in year 14 who are leaving to enter further or higher education or Jobs Growth Wales + provision.

Funding Applications

For young people who are leaving years 14 and require a specialist college placement Careers Advisers will continue to collate and submit applications for specialist college funding.

For year 11-13 school leavers exploring specialist college placements we will provide guidance and support to the young person, their families and, where requested, LA/school staff as the LA will be deciding if a specialist placement is required.

We are hosting three "What Next" events in 2024-2025, specifically tailored for ALN pupils. These events provide tailored support to help students explore post-school options, including further education, apprenticeships, and career paths. Attendees can engage with employers, educational institutions, and career advisers to discover opportunities suited to their needs, offering guidance on making informed decisions about their futures. The event aims to help young people navigate their next steps after school successfully.